



PRODUCT RECALL

Hiland Dairy Announces Recall of Hiland Dairy Half-Pint 1% Low Fat Chocolate Milk Cartons

Protocols were not followed at the Norman, Oklahoma facility resulting in a small amount of one product being incorrectly filled

NORMAN, Okla., January 17, 2021 — Hiland Dairy is announcing a recall of the **one-half pint (236 mL) 1% low fat chocolate milk** that was produced at its Norman, Oklahoma facility only. Some of the products may contain food-grade sanitizers, which could cause illness if consumed.

The affected products were sold and distributed to institutional customers in the following areas:

- Oklahoma City, Oklahoma Metro Area
- Western Oklahoma
- Dallas, Texas
- San Antonio, Texas
- Tyler, Texas

The product information is detailed below:

One-Half Pint Hiland Dairy 1% Low Fat Chocolate Milk

UPC: 72060-00156-3

Sell by Date: January 27, 2021

Plant Code: 4025

1% Low Fat Chocolate Milk Half Pint

Affected Code Date: 1/27/21

ONLY products with plant code
#4025 are included



Hiland Dairy initially learned of a potential issue and then confirmed after internal quality-control testing at the Norman, Oklahoma facility. The company promptly contacted the U.S. Food and Drug Administration (FDA) to initiate the product recall.

To ensure 100% containment, Hiland Dairy is recalling all of the product with 1/27 code, although there were only eight cases affected. There are 50 units of one-half pints in one case and 4,800 cases were distributed with the above codes for a total of 240,000 units of one-half pint Hiland 1% Low Fat Chocolate Milk.



Hiland Dairy Foods • 1133 East Kearney • Springfield, MO 65803 •
800-641-4022



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Other Hiland Dairy products are not part of this recall.

Hiland Dairy is working in partnership with the FDA to fully investigate the matter and comply with all necessary recall procedures.

Consumers with questions may contact Hiland Dairy seven days a week from 8 a.m. to 5 p.m. CST via email at <https://www.hilanddairy.com/contact-us>.

Members of the media may contact Hiland's Media Relations seven days a week from 8 a.m. to 5 p.m. CST at 1-402-740-2254 or via email at kathyb@envoyinc.com.
<https://www.hilanddairy.com/company/media-center>



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