



Hiland Dairy's Response to Coronavirus

At Hiland Dairy, we value the trust you place in us and our products. The CDC and FDA have indicated that the coronavirus spread is not related to food. However, we care deeply about the consumers and communities we serve and want to be upfront about the steps we're taking in response to coronavirus.

We are following the guidance of the Centers for Disease Control and Prevention (CDC), as well as the World Health Organization on protocols for maintaining clean and healthy environments in our processing facilities and transportation to grocers and retailers.

While our processing facilities are always held to an extreme standard of cleanliness to ensure food safety, we are doubling down on sanitization protocols. Hiland Dairy employees are following strict guidelines on these protocols, as well as self-monitoring for any symptoms of the virus.

We are doing our best to keep up with increasing demands as individuals and families prepare for self-quarantine. We do not foresee any issue with supply and endeavor to keep shelves stocked during this time.

Helpful Links:

- [National Milk Producers Federation](#)
- [International Dairy Foods Association](#)
- [Center for Disease Control and Prevention](#)
- [World Health Organization](#)

We are grateful for the opportunity to serve you and are committed to the wellbeing of our communities. Thank you for your continued trust.

Sincerely,

Hiland Dairy

Locally Made. Naturally Delicious.

1133 E. Kearney, P.O. Box 2270, Springfield, MO 65801-2270

HilandDairy.com